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Customer Service Specialist Jobs in Dubai Free Visa Sponsorship 2024

Hiring organization
PPG

Job Location

United Arab Emirates

Remote work from: IN; USA; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

Date posted
July 9, 2024

Valid through
31.12.2050

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Base Salary

USD 1350 - USD 1750

Qualifications

10th, 12th, Graduate

Employment Type

Full-time, Part-time

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Description

Customer Service Specialist Jobs in UAE Dubai Free Visa Sponsorship 2024

We are seeking a highly skilled and motivated Customer Service Specialist to join our team. As a Customer Service Specialist, you will be responsible for providing exceptional customer service to our clients via phone, email, and chat. You will be the first point of contact for our customers, and your goal will be to resolve their issues efficiently and professionally.

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Key Responsibilities

- Respond to customer inquiries via phone, email, and chat in a timely and professional manner
- Resolve customer complaints and issues in a fair and satisfactory manner
- Provide accurate and timely information to customers about our products and services
- Identify and escalate complex customer issues to senior team members or other departments as necessary
- Maintain accurate records of customer interactions using our CRM system
- Meet and exceed customer service targets and metrics
- Collaborate with internal teams to resolve customer issues and improve overall customer experience

Visa Sponsorship[Jobs 2024

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Requirements

- 1-2 years of experience in customer service or a related field
- Excellent communication and problem-solving skills
- Ability to work in a fast-paced environment and adapt to changing priorities
- Strong knowledge of customer service principles and practices
- Proficiency in CRM software and technology
- Ability to work from home with a reliable internet connection
- Fluency in English (written and spoken)

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Benefits

- Competitive salary and benefits package
- Free visa sponsorship for 2024
- Opportunity to work with a dynamic and growing company
- Professional development and growth opportunities
- Flexible working hours and work-from-home arrangement

How to Apply

If you are a motivated and customer-focused individual, please apply for this exciting opportunity. To apply, please visit our official website and submit your application, including your resume and a cover letter.

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Important Links

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